# Emerson™

# WIRELESS HEADSET

**Bluetooth**

## Owner's Manual
Model: EM529S

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## In the box

Bluetooth Headset

S  M  L
Silicone cushions

Earhook

Stereo earphone

Owner's Manual

USB charging cable

AC charger

Car Charger

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## Drive Safe

**CAUTION:** Although this device enables drivers to conduct handsfree conversations, it is still safer to pull over before using a mobile phone.
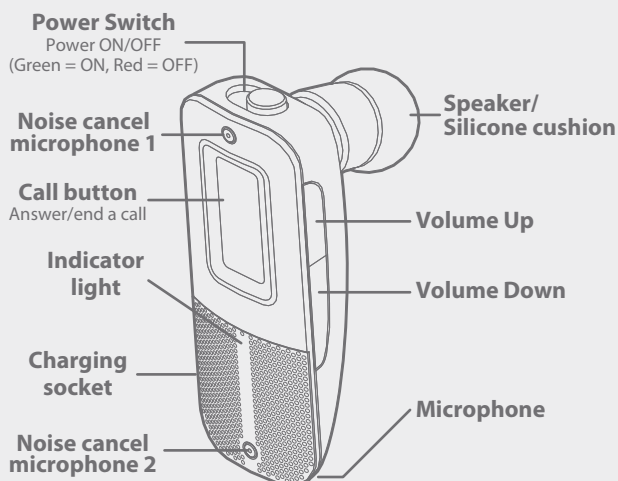**Always keep your full attention on your driving.**

Driving while talking on your mobile phone is dangerous, and illegal in many states.

Check local laws regarding the use of a mobile handset and wireless headset while driving. If you use the **Bluetooth Headset** while driving, ensure your attention and focus remains on your driving.

**Please use your mobile phone, and our product responsibly while driving!**

## Location of controls

- Power Switch — Power ON/OFF (Green = ON, Red = OFF)
- Noise cancel microphone 1
- Call button — Answer/end a call
- Indicator light
- Charging socket
- Noise cancel microphone 2
- Speaker/Silicone cushion
- Volume Up
- Volume Down
- Microphone

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## Charging the headset

**NOTE:** Charge the headset for at least **8 hours** before using it for the first time, even if the **RED LED** indicator shuts off.

1. Connect the small end of the USB cable to the charging socket of the headset.
2. Connect the other end of the USB cable to either the:
   - • AC Charger, and plug into a wall (A/C) outlet
   - • Computer's USB port
   - • Car Charger
3. The **RED LED** indicator light turns on while the headset is charging.
4. The **RED LED** indicator light shuts off when the headset is fully charged (approximately 2-3 hours).

**NOTE:** When the battery is running low, the **RED LED** indicator light starts to flash along with a warning beep.

USB cable

Charging Socket

Indicator light

Headset

AC Charger        PC        Car Charger

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## About noise cancellation technology

This headset uses a dual microphone design to filter out wind and unwanted external noise.

Using Noise Cancellation Technology, the headset compares the sound from the twin, built-in microphones, and is able to recognize the difference between voice and unwanted background noise.

- Noise cancel microphone 1
- Noise cancel microphone 2
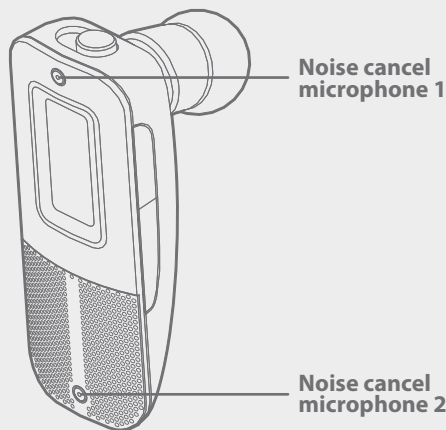
### Noise Cancellation Technology
Enables the other end of your conversation to hear you clearly!

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## Pairing the headset

# Easy Pairing
### (First time pairing only)

*Please read through this section before turning the device on. We recommend reading this manual in it's entirety before pairing the headset for the first time.*

This Bluetooth headset has an **"Easy Pairing"** feature which sets the headset to **Pairing Mode** the first time the power switch is turned on.

1. Make sure the **Bluetooth Headset** is within 3 feet of our mobile phone or Bluetooth enabled device.

within 3 feet

Indicator light — Red and Blue flashing

Power Switch — Power ON/OFF (Green = ON, Red = OFF)
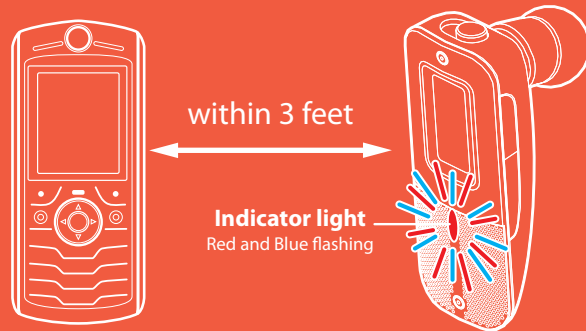
2. Set the **[Power]** switch to the **ON** position. The indicator light should be flashing **RED** and **BLUE** alternately, indicating the headset is in **Pairing Mode** and ready to connect to your Bluetooth enabled device.

3. Continue to "**Manual Pairing**" step 5 shown in the next column.

**NOTE:** Manual Pairing
If the first time pairing was unsuccessful or for future pairing, you will need to manually pair the headset to your Bluetooth enabled device (see "**Manual Pairing**" step 1 in the next column ).
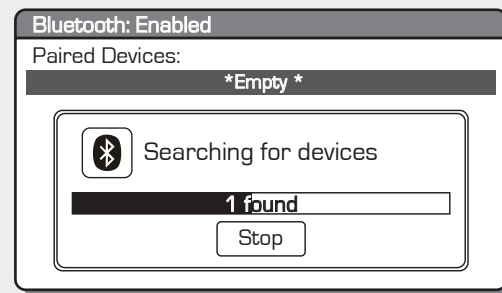
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## Manual Pairing

1. Make sure the **Bluetooth Headset** is within 3 feet of your mobile phone or Bluetooth enabled device.

2. Set the **[Power]** switch to the **ON** position.

3. Press and **HOLD** the **[Call]** button until the indicator light flashes **RED** and **BLUE** alternately.

4. The headset is now in **Pairing Mode** and is ready to connect to your mobile phone or Bluetooth enabled device.
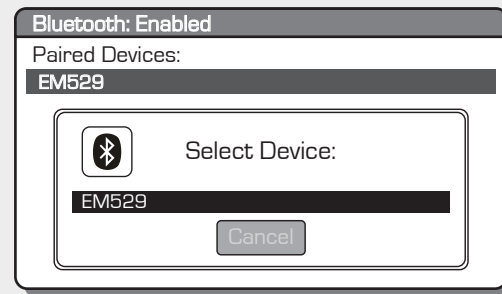
Power Switch — Power ON/OFF (Green = ON, Red = OFF)

within 3 feet

Indicator light — Red and Blue flashing
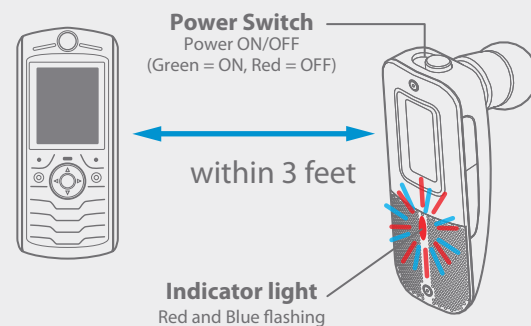
**NOTE:** To enter Pairing Mode at any time, you must press and **HOLD** the **[Call]** button for approximately 10 seconds.

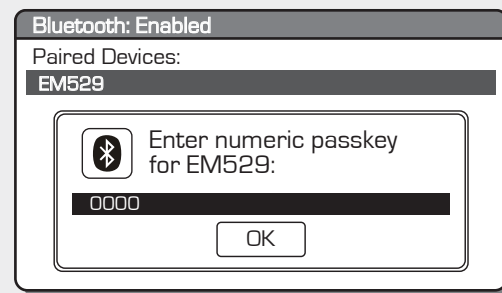Continue here from "**Easy Pairing**"

5. Set your mobile phone to search for Bluetooth devices.

Bluetooth: Enabled
Paired Devices:
*Empty *
Searching for devices
1 found
Stop

6. When the phone finds the headset, confirm by selecting EM529 from the list.

Bluetooth: Enabled
Paired Devices:
EM529
Select Device:
EM529
Cancel

7. Enter the passcode **"0000"** when prompted by the phone.

Bluetooth: Enabled
Paired Devices:
EM529
Enter numeric passkey for EM529:
0000
OK

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**OR** depending on which model mobile phone you are trying to connect the headset to, it may not be necessary to enter a passcode and the following message (or similar) may appear on your phone's display.

Bluetooth: Enabled
Paired Devices:
EM529
"EM529" would like to pair with your phone. Would you like to allow it to pair?
Cancel    Pair
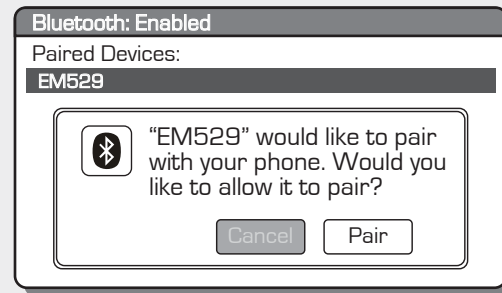
Select "Pair" to complete the pairing process.

8. Your mobile phone will confirm that the pairing process was completed and prompt you to accept the connection. Please select **"YES"** to connect the headset to your mobile phone. If the pairing was successful, the headset's blue indicator light turns to standby mode and flashes once every three seconds.

Bluetooth: Enabled
Paired Devices:
EM529
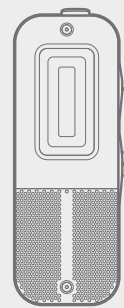Confirm connection to EM529?
YES / NO
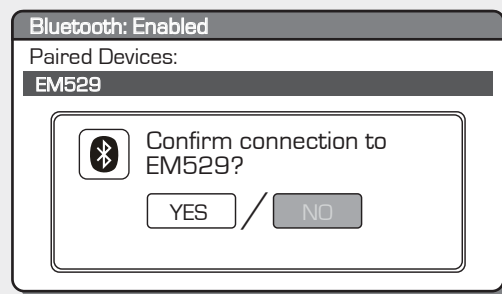
9. When attempting to reconnect the headset to your mobile phone, you may see the message below and your mobile phone will prompt you to accept the connection request to the EM529 headset, and an option not to ask this again. Please accept the connection, and if you select "Don't ask this again", your phone will automatically accept future connection requests from the headset.

Bluetooth: Enabled
Paired Devices:
EM529
Accept connection request from EM529?
YES / NO
☑ Don't ask this again
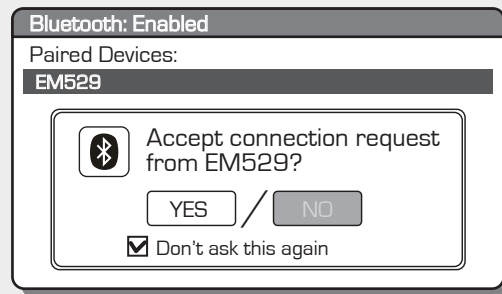
**NOTE:** The screenshots above are typical of many Bluetooth enabled phones in the market today, and are used to assist in the explanation of the pairing process. Your mobile phone's or Bluetooth enabled device's interface and interaction with the headset may be slightly different from the illustrations shown.
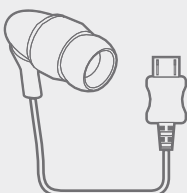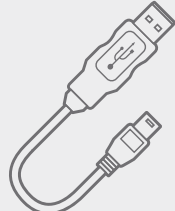
## Using the headset

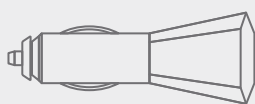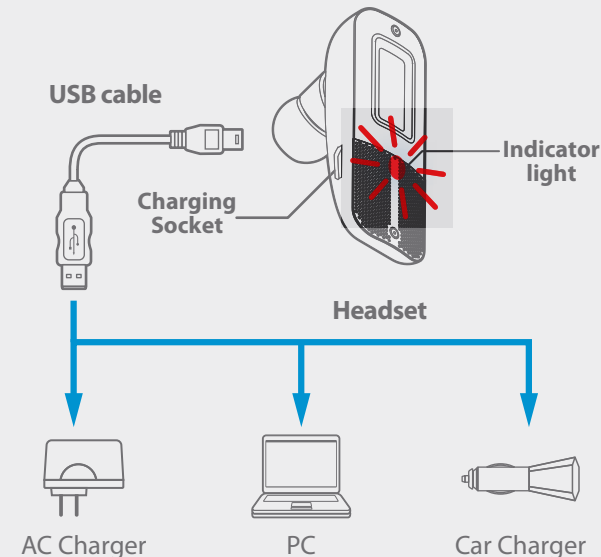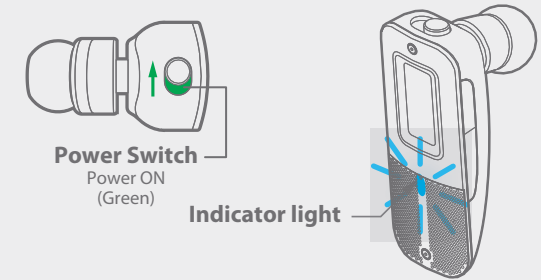**NOTE:** When the **[Power]** switch is set to the **ON** position for the first time, the headset will be in **Pairing Mode** (the indicator light will be flashing **RED** and **BLUE** alternately), please refer to "Easy Pairing".

### Powering ON/OFF
- To turn **ON**, set the **[Power]** switch to the **ON** position (green). The blue indicator light will flash intermittently.

**Power Switch**
Power ON
(Green)

**Indicator light**

- To turn **OFF**, slide the **[Power]** switch to the **OFF** position (red). The indicator light will flash **RED** before the headset shuts off.

**Power Switch**
Power OFF
(Red)

**Indicator light**
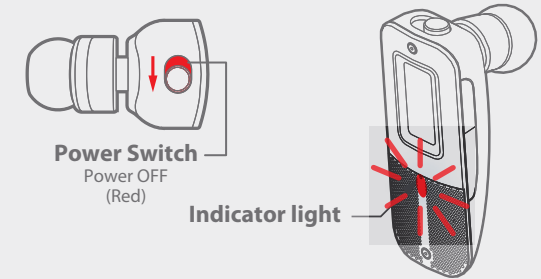
### Answering / Ending a call
- To answer a call, press and release the **[Call]** button or press the answer key on your mobile phone.
- To end a call, press and release the **[Call]** button or press the end key on your mobile phone.

**Call button**
Answer/end a call

### Rejecting a call
During an incoming call press and **HOLD** the **[Call]** button for 3 seconds or until you hear a confirmation beep.
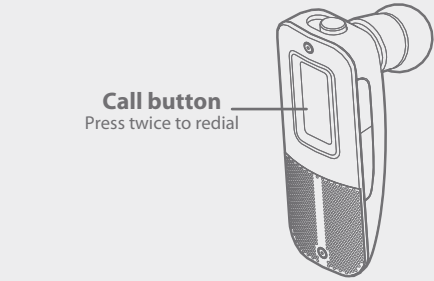
### Making a call
Dial the number and press the send button on your mobile phone, the call is automatically transferred to the headset.

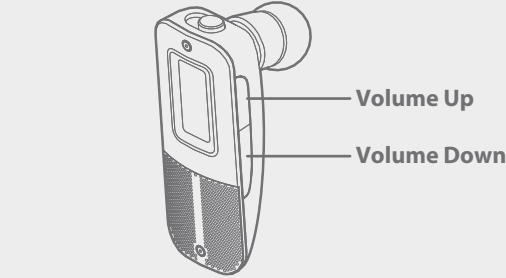### Redialing the last number called
(Dependent on your phone supporting this feature)

Press the **[Call]** button twice. The last number called will be redialed.

**Call button**
Press twice to redial

## Volume

To adjust the in-call volume, press the **[Volume Up]** or **[Volume Down]** button.

**Volume Up**

**Volume Down**

**NOTE:** You may also adjust the volume from your mobile phone's volume control.

### Mute
Press the **[Volume Up]** and the **[Volume Down]** button simultaneously until you hear a beep, repeat to unmute the call.

**Volume Up**

**Volume Down**

Press simultaneously to mute and unmute
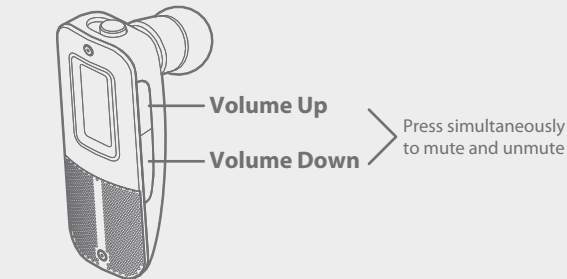
## Wearing your Bluetooth Headset

For added comfort and noise suppression, **3** silicone cushions are included with the headset. Choose the silicone cushion (S) (M) (L) which fits most comfortably in your ear and insert it on the headset as shown in the diagram below.

S M L

**Silicone cushions**
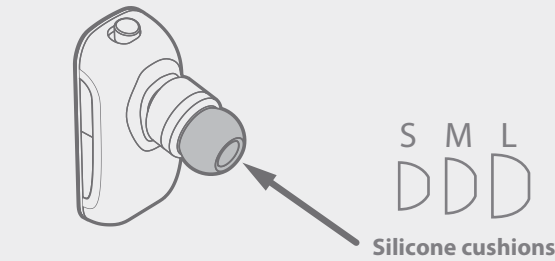
You may wear the headset with or without the provided earhook. If you choose to use the earhook, connect it to the headset as shown in the diagram below.

**Earhook**

Left ear          Right ear

**NOTE:** For the best audio quality, always wear the headset on the same side of your body as your mobile phone.

## Stereo Bluetooth

Connect the Stereo earphone to the Bluetooth Headset's charging socket as shown below.

Stereo earphone

Charging socket
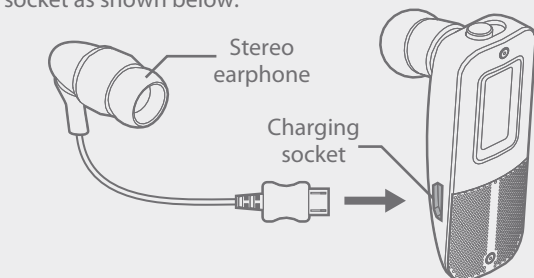
Insert the Bluetooth Headset in one ear, and wrap the Stereo Earphone behind your neck and insert it into your other ear.
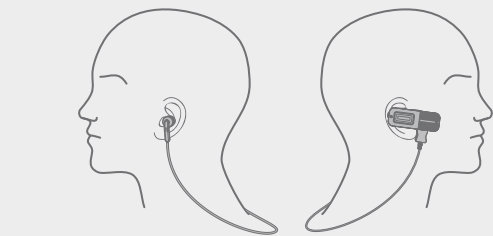
This headset allows you to listen (in full stereo) and control* the music and video on your Bluetooth enabled mobile phone, gaming console, computer or mp3 player and supports the following Bluetooth profiles:

- **A2DP - Advanced Audio Distribution Profile**
- **AVRCP - Audio/Video Remote Control Profile**
- **HSP - Headset Profile**
- **HFP - Handsfree Profile**

To use the headphones to listen to and control music and video, your Bluetooth enabled device must support the A2DP and AVRCP profiles. Please refer to the user guide of your Bluetooth enabled device for more information.

## Playing music and video

To enjoy music and video using your **Bluetooth Headset**, press the **[Play]** button of your Bluetooth enabled device to begin music playback. Once playback has begun, you can control the music and videos, or answer phone calls from the control buttons of the Bluetooth Headset (Not all mobile phones support the control of music using Bluetooth).

### Adjusting the volume
Press the **[Volume Up]** or **[Volume Down]** button to adjust the volume to the desired level.

**NOTE:** You may also adjust the volume from your mobile phone's volume control.

### Play/Pause* (music and video)
While the music or video is playing, press the **[Call]** button to pause. To resume playback, press the **[Call]** button again.

### Skipping or searching* (music or video)
While the music or video is playing, press and **HOLD** the **[Volume Up]** button to go to the previous song, or press and **HOLD** the **[Volume Down]** button to go to the next song.

### Answering a call while media is playing
During an incoming call, press the **[Call]** button to answer. Press the **[Call]** button again to end the call and return to media playback.

**Call button**
Play/Pause

**Volume Up**
(Press and HOLD)
Previous song

**Volume Down**
(Press and HOLD)
Next song
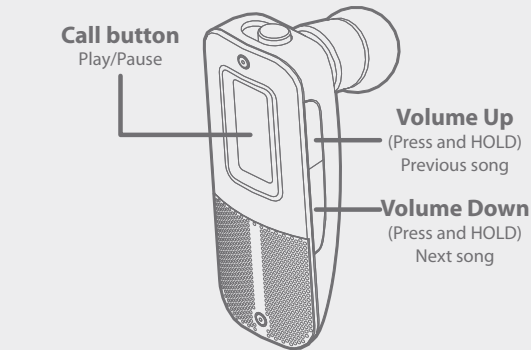
**\*Certain Bluetooth features including those listed may not be supported by all compatible Bluetooth-enabled devices, and/or the functionality of such features may be limited in certain devices.**

## Troubleshooting tips

### I cannot get the headset into Pairing Mode
- Make sure the headset is turned on before beginning the pairing process (the headset is in pairing mode when you turn it on for the first time).
- If you are not pairing for the first time or for manual pairing, press and **HOLD** the **[Call]** button until the indicator light flashes **RED** and **BLUE** alternately.

### My mobile phone cannot pair with the headset
- Make sure that you fully charged the headset before pairing.
- Keep the headset and mobile phone within **3 feet** of each other during the pairing process.
- Check that your phone's Bluetooth feature is turned **ON**.
- Try removing the battery from your mobile phone for 5 minutes. Place the battery back in the phone, power it on, and retry the pairing process (see "**Manual Pairing**").
- Try repeating the pairing process, see "Manual pairing."

### After successfully pairing my mobile phone and headset, when I shut the phone and turn it on again, the headset did not automatically reconnect
- Try turning the headset **OFF**, and then turning it **ON** again.
- Many mobile phones have an auto reconnect option when first attempting to reconnect to a newly paired Bluetooth device. Make sure you accept this option, so that the headset automatically reconnects to your mobile phone; check the user guide of your mobile phone for more information regarding this option.
- Try unpairing the headset from your phone, and repeat the pairing procedure.

### I hear distortion, and the sound quality is poor
- For the best audio quality, always wear the headset on the same side of the body as your mobile phone.
- Check that the battery is charged enough.

### The sound is very low
- Try adjusting the volume by using the **[Volume Up]** or **[Volume Down]** button on the headset; make sure the volume on your mobile phone is turned up as well.

## FCC and telephone company information

**FCC Part 15**
This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**Do not attempt to repair or modify this equipment.**
**Warning:** Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## Industry Canada

Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The term "IC:" before the certification/registration number only signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

## Warranty information

### Limited Warranty
In the unlikely event that this product is defective, or does not perform properly, you may within one (1) year from your original date of purchase return it to the authorized service center for repair or exchange.

**TO OBTAIN WARRANTY SERVICE:**
- **Provide proof of the date of purchase within the package (Dated bill of sale).**
- **Prepay all shipping costs to the authorized service center, and remember to insure your return.**
- **Include a return shipping address (no P.O. Boxes), a telephone contact number, and the defective unit within the package.**
- **Describe the defect or reason you are returning the product.**

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

**The shipping address of the authorized service center is:**

**Southern Telecom, Inc.**
**ATTN: Customer Service - 2nd Floor**
**14-C 53rd Street**
**Brooklyn, NY 11232**

Should you have any questions or problems concerning this product, please contact our customer service department at:

**1-877-768-8483 (Toll Free)**
**Monday - Thursday: 9AM - 5PM (EST)**
**Friday: 9AM - 3PM (EST)**
**or**
**via e-mail at**
**cs@southerntelecom.com**

**Warranty service not provided**
This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, and unauthorized modification. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

**Limitation of Warranty:**
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Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

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